



REPUBLIC OF KENYA



THE COMMISSION ON
ADMINISTRATIVE JUSTICE
(Office of the Ombudsman)

Hata Mnyonge ana Haki

COMPLIANCE CERTIFICATE

Resolution of Public Complaints and Implementation of Service Charters

This is to Certify that

Kenya Plant Health Inspectorate Service

has attained a Composite Score of

95%

for the Financial Year 2023/2024

Performance Grade:

Very Good


MERCY K. WAMBUA, OGW
COMMISSION SECRETARY/CEO



DATE OF ISSUE: 17th September, 2024

CAJ/PC/SC/254/112

QUARTERLY SCORES	
Quarter One	96%
Quarter Two	92%
Quarter Three	96%
Quarter Four	97%
Composite Score	95%

PERFORMANCE GRADE	
Excellent	100%
Very Good	90-99%
Good	70-89%
Fair	50-69%
Poor	<50%